

# INDUSTRY SPEAKS: Collaborating for Success

THE POWER OF PARTNERSHIPS

# CCCAOE Spring 2011 Conference

## PRESENTERS

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# Welcome Back Center

- HWI [formerly RHORC] and Kaiser began partnership with the grant of office space to house the Welcome Back Center in Bonita
- The Welcome Back Center works with internationally trained health professionals to help them become licensed to work in the United States.

# WBC Beneficiaries

[1] the individual participants and their families

[2] the patients who are served by culturally and linguistically similar providers, which leads to increased patient compliance and satisfaction

[3] the community at large, because these successful Welcome Back participants become tax PAYERS rather than recipients of tax-funded benefits

# WBC Services

Services provided through the Welcome Back Center include case management, employment preparation and job search strategies, and the following courses:

- VESL Courses with a Health-Care emphasis
- Pre-NCLEX Review Courses
- NCLEX Review Courses
- Introduction to U.S. Healthcare
- English for Healthcare Professionals

# Collaboration

Marlene Ruiz, as an Independent Consultant, has coordinated and taught portions of the NCLEX Review Course since 2004.

She helped to develop the Pre-NCLEX Review Course for Foreign-Trained Nurses, which she continues to coordinate and teach.

Many graduates have passed the NCLEX, and are employed in health care facilities throughout San Diego County.

# San Diego

## Perioperative Nursing Program

This was a consortium training program involving

- RHORC [now HWI]
- Kaiser
- Veterans' Administration
- Scripps Green
- Sharp Memorial

Chancellor's Office Return on Investment Award 2000

# MLT Program at Southwestern

- RHORC [HWI]
- Kaiser
- Scripps
- Tri-City Medical Center
- Alvarado
- Sharp HealthCare
- Palomar Pomerado Hospital
- Rady Children's Hospital
- Paradise Valley Hospital
- Veterans' Administration, and others...

# San Diego Nursing-Service Education Consortium

- RHORC [HWI] funded 2 years during developmental phase until program became self-supporting
- Since 1996, the Consortium has provided clinical placements for all nursing students in San Diego County
- Currently over 4,000 placements/year

# Online Clinical Placement for Allied Health Students

- HWI has recently funded the addition of Allied Health component to the Consortium website
- Kickoff meeting was held in early 2011
- Pilot program is underway with Cardio-Vascular Technology and Respiratory Therapy

# RN Refresher Course for Foreign-Trained Nurses

Because of relationship built over the years, Kaiser came to HWI/WBC when need was identified to increase diversity among Kaiser nursing staff

HWI Director submitted proposal which is in the approval process this week

# Kaiser Internships for High School Health Pathway Students

- The Healthcare Exploration Summer Institute provides 3 weeks of clinical exposure
- Program has expanded county-wide: offered during the school year
- Moving toward statewide implementation through the Health and Sciences Pipeline Initiative [HASPI]

# Health and Science Pipeline Initiative [HASPI]

- Increase awareness of health and medical careers
- Improve performance in middle school, high school, and college sciences
- Strengthen transitions between educational segments

# Course sequence

- Medical Life Science (7<sup>th</sup>)
- STEM Physical Science (8<sup>th</sup>)
- Medical Biology
- Medical Chemistry
- Medical Anatomy & Physiology OR Biochemistry OR Microbiology with Biotech
- CTE/ROP or Service Learning or Internship
- Medical Math in progress

# HWI & HASPI Partnership

- Because of the outstanding success demonstrated in San Diego County, HWI made it a priority to share this program throughout the state
- HWI Directors have worked with the HASPI Director and staff to provide regional workshops, which have been well-attended and where the information presented has been enthusiastically received

# Valuable Industry Partner

Marlene Ruiz serves on both the local and statewide Advisory Boards of the Health Workforce Initiative.

She is a Charter Member of the Welcome Back Center Advisory Board, and remains our most ardent supporter and champion. It is through powerful partnerships like this that we can all achieve success!

THANK YOU!